

How to change your Member Web preferences

The EyeMed Member Web is your easy online portal to do everything you need. These instructions will give you a simple step by step overview on how to register for an account, view your benefits and set your mailing preferences.



Step 1: It's easy to get to EyeMed's Member website. In your navigation bar, type in www.EyeMedVisionCare.com/member and hit enter to be taken to the log-in page.



Step 2: If you don't have an account it's a cinch to create one and take advantage of all that EyeMed Member Web has to offer. Simply click on the "Create an online account now" link located in the first paragraph of the page to be taken to a quick registration process and set-up.

Create an Account

To begin using your EyeMed member website, please [create an online account now](#). It's quick and easy! Once you have an account, you'll be able to:

Once you've registered you'll receive a welcoming confirmation email confirming your successful sign-up.



Step 3: To view your explanation of benefits electronically, click on "View Your Benefits" located in the blue bar at the top of the page. Then select Claim Status on the left side of the screen.

To learn more, visit EyeMedVisionCare.com.



Prefer not to view your EOB electronically?
Now you can choose how you'd like to receive this information.




Step 4: If you prefer a paper copy of your Explanation of Benefits, you still have that option. Simply change the setting in your profile. Click on the “Manage Profile” link located in the top right corner of the screen next to your name.

Welcome TOMMY TEST [Manage Profile](#) [Log Out](#)



Step 5: On the right hand side of your Profile Page, you'll see a large box highlighting EyeMed's Green Initiative.

To receive a paper copy of your EOB in the mail, simply uncheck the top box. To save your choices, click on the orange “Update Preferences” button located below the two options.

 **Go Green.
Go Paperless.**

Reduce your environmental impact by signing up to receive communications from us electronically. Place a checkmark to select the option; remove the checkmark to deselect it.

Yes, I'd like to receive my EOBs electronically. By checking this option you are requesting to NOT receive paper-based EOBs anymore.

Yes, I'd like to receive information regarding my vision care benefits and vision wellness via email. We will never sell your email address to a third party.

By selecting "Yes" I have read and agree with the [Terms and Conditions](#).

Update

And that's it! We hope you'll continue to visit EyeMed's Member Web and take advantage of all of the features it has to offer.

On the site it's easy to:

- File a claim
- Locate an in-network provider
- Print out another ID card
- View your Benefits
- Check the status of claims
- Find helpful information about vision wellness

To learn more, visit EyeMedVisionCare.com.

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